



# PARTNERING WITH A COMMUNITY CARE HUB

Partnering with a community care hub creates bridges between healthcare and social services, ensuring health and daily living needs are met so everyone can participate meaningfully in chronic disease management programs.

## Are you a healthcare provider?

Learn more about how partnering with your local community care hub can enhance patient care!

### WHAT IS A COMMUNITY CARE HUB?

A Community Care Hub (CCH) is a community-focused entity that organizes and supports a network of community-based organizations providing services and resources to address health and daily living needs and expand participation in evidence-based programming. It centralizes administrative functions and operational infrastructure.

The CCH is a trusted, local connector that can serve as a one-stop shop for a variety of needs including affordable housing, nutritious food, and reliable transportation.

### HOW IT WORKS

#### 1. Referral

Consult with your electronic health record team to add the CCH as a referral option.

#### 2. Patient Assessment

The CCH conducts a comprehensive assessment to understand the patient's specific needs and identifies appropriate services from their network.

#### 3. Community Referral

The CCH connects the patient with the right resources and the right organization.

#### 4. Care Coordination

The CCH monitors the patient's progress and communicates updates to the healthcare provider to ensure coordinated care.



## KEY BENEFITS

### Improved Access to Social Services

Patients can readily access a wide range of social services like housing assistance, food security, transportation, and mental health support through a single referral point.

### Reduced Administrative Burden

Healthcare providers don't need to navigate multiple referral pathways to different social service agencies, simplifying the process.

### Efficient Care Coordination

By addressing daily living needs through coordinated referrals, the CCH can contribute to better overall patient health outcomes.

### Holistic Patient Care and Outcomes Reporting

The CCH manages the referral process, identifying the most appropriate community-based organizations to meet a patient's specific needs and improve outcomes. The CCH coordinates communication between healthcare providers and social service providers.

## READY TO PARTICIPATE?



Visit [iacommunityhub.org](https://iacommunityhub.org) to learn more about how the Iowa Community HUB serves Iowans statewide or email us at [info@iacommunityhub.org](mailto:info@iacommunityhub.org) with questions.

Scan the QR code for more information



**NATIONAL ASSOCIATION OF  
CHRONIC DISEASE DIRECTORS**  
Promoting Health. Preventing Disease.

Since 1988, the National Association of Chronic Disease Directors and its more than 7,000 Members have worked to strengthen state-based leadership and expertise for chronic disease prevention and control in all states, territories, and nationally.

Learn more at [chronicdisease.org](https://chronicdisease.org).

101 W. Ponce De Leon Ave., Suite 400  
Decatur, GA 30030

This project was supported by the Centers for Disease Control and Prevention of the U.S. Department of Health and Human Services (HHS) as part of a financial assistance award totaling \$1,069,309 with 100 percent funded by CDC/HHS. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement by CDC/HHS, or the U.S. Government.

If you require this document in an alternative format, such as large print or a colored background, please contact the Communications Department at [publications@chronicdisease.org](mailto:publications@chronicdisease.org).