

# Iowa Community HUB

## Community Access and Impact Council

### Charter

#### **Purpose**

The Iowa Community HUB (HUB) is a nonprofit community care hub working with network partners to connect lowans with meaningful evidence-based programs with a focus on reducing health disparities for populations experiencing greater obstacles to health.

The **Community Access and Impact Council** is dedicated to ensuring the HUB stays accountable to its mission of expanding health access and improving outcomes for all lowans. By integrating diverse lived experiences and perspectives into the HUB's operations, the council ensures these voices are central to decision-making. The group takes a broader, more inclusive approach, focusing on both enhancing access to services and evaluating their real-world impact on the community. With a collaborative, advisory role, the council provides key guidance and recommendations that shape the HUB's strategies, ensuring they are effective and aligned with the needs of the community. Through its efforts, the council will strengthen the HUB's commitment to providing equitable health opportunities and empowering every lowan to live a healthier life.

#### **Goals**

- **Center Lived Experience:** Capture and integrate diverse lived experiences and perspectives into the HUB's decision-making processes to ensure these voices are at the forefront of operations.
- **Drive Decision-Making:** Incorporate lived experience insights to inform and shape the HUB's strategies and actions, ensuring they align with the needs of the community.
- **Foster Inclusion:** Cultivate welcoming and inclusive environments within the programs and services of the HUB and its partner network, ensuring that all lowans feel valued and have access to health and wellness resources.
- **Strengthen Capacity:** Support skill-building and training for program delivery organizations and healthcare system partners to provide culturally appropriate, inclusive, and accessible care/ programs for all lowans.

#### **Responsibilities and Duties**

- **Active Engagement:** Participate in council meetings to provide valuable feedback, insights, and guidance to the HUB on addressing community access and impact.
- **Review and Action:** Analyze lived experience feedback from the Community Engagement Groups to inform and operationalize strategies for positive community impact and improved service delivery.

- **Monitor Progress:** Evaluate the HUB's progress in achieving its community engagement, inclusion, and access goals, ensuring alignment with the needs of underserved populations.
- **Capacity Building:** Develop and implement training initiatives to enhance understanding of diverse lived experiences and advance inclusive practices within the HUB and partner network.

## **Lived Experience Definition Adhered to by HUB**

“People with lived experience are those directly affected by social, health, public health, or other issues and by the strategies that aim to address those issues. This gives them insights that can inform and improve systems, research, policies, practices, and programs. When we say lived experience, we mean knowledge based on someone’s perspective, personal identities, and history, beyond their professional or educational experience.”

*Assistant Secretary for Planning and Evaluation Office of Human Services Policy, 2023, Retrieved from <https://aspe.hhs.gov/sites/default/files/documents/5840f2f3645ae485c268a2784e1132c5/What-Is-Lived-Experience.pdf>*

## **Membership**

The Community Access and Impact Council will have a chairperson or co-chairperson, elected by its members to help facilitate the activities of the Council. Community co-chair position will be compensated for their lived experience leadership. Other members will be volunteers, and all members will be voting members. An effort will be made to ensure the Council itself is representative and reflective of the community we serve. Community members involved in the Community Engagement Groups are also encouraged to attend Council meetings. Council members will serve on the committee for a minimum of 1 year with no maximum years.

### **Duties of the Chairperson or Co-Chairperson:**

- Support the Council purpose and goals.
- Create quarterly agendas and facilitate Council meetings.
- Coordinate with the Community Engagement Groups to prepare lived experience feedback for review by the Council.
- Provide Council reports at HUB Advisory Group meetings.
- When necessary, invite members of management, consultants, community partners, vendors, or others to attend meetings and provide pertinent information.
- Ensure meeting agendas, minutes, and critical documents are archived correctly and accessible within Google Drive.
- Review, maintain and expand current membership with assistance from existing membership.

### **Member Commitment:**

- The Council will meet online on a quarterly basis for 60 minutes on a designated day of the month.



Adopted 04/19/2024

Updated 02/27/2025

- Hold additional meetings as needed either online or in-person depending on scope of activity/event/etc.

Meeting agendas will be prepared and provided in advance for members, along with appropriate briefing materials. Minutes and/or meeting recordings will be prepared following each meeting.

### **Committee Members**

Ana Coppola: Latinx Project; Polk County Health Department

Anne Crotty: Iowa HHS

Ben Grauer: Concepts Communications

Cecilia Martinez: One Iowa

Erin Hardigree: Iowa HHS (AmeriCorps)

Jimmy Reyes: HUB Board Chairman, Proteus, UNI Nursing

Joy Doll: Iowa Community HUB

Maggie Ferguson: Iowa HHS

Olga Ayala: Iowa Total Care

Pascale Edouard: National Association of Chronic Disease Directors

Sonia Reyes: Iowa HHS, Office of Latino Affairs

Tracy Keninger: Easterseals, Iowa

Trina Radske-Suchan: Iowa Community HUB

Zakiya Jenkins: Grace Fitness